

Hendersonville Housing Authority

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4th Quarter Newsletter

What's New...

Important dates

Big Item Pick Up Days...

Please make sure that the items for pick up are out at the curb the day of pick up.

*Please **DO NOT** put items out before the pick up date.*

Call office for details and to arrange to have large items picked up. Cost will depend on the amount and size of items picked up.

October 13

November 17

December 15

Office Closure Dates

October 11
Columbus Day

November 11
Veteran's Day

November 25
Thanksgiving Day

December 22, 23 and 27
Christmas Holiday

NEW TEAM MEMBERS WELCOME...

Unfortunately, the Housing Authority has recently lost some familiar office and maintenance staff. Morgan Grindstaff who worked with applicants on getting the information they needed and many residents saw Morgan at the front receptionist area has taken a different job outside of Hendersonville Housing Authority.

In her place, Sonya Sanchez, who will be handling the duties Morgan was doing for applicants and residents, is ready to assist you. Sonya began in August and is already proving to be a real asset to the Housing Authority. If you have any questions about applications or general questions, she will be able to help you.

Added to our maintenance staff is Tyler LaRowe and Kelly Allison. Tyler will be handling scheduling the workorders and getting that work done in a timely basis. Kelly will be out in the field making repairs and following up on situations that can be handled by our maintenance staff. Please welcome these new faces!!

HHA has also lost Josh Henderson in maintenance to a better job opportunity. Josh has been with HHA for many years and he will definitely be missed. We wish Morgan and Josh the best for the future!!!

Exciting news...



SNOW AND ICY CONDITIONS are a very common part of the winter months and the Housing Authority realizes that many of our residents are elderly or disabled. With this in mind, please be assured that the Housing Authority will do their best in bad weather conditions to clear the sidewalks and parking areas of ice and snow. But residents must be patient. We have many different locations that will need attention. HHA will clear your areas as quickly as possible. Also to insure your own personal safety, stay inside if you don't have to be out and assume the sidewalks and parking lots are icy if there is bad weather and use caution.

Please remember>>>

- *Report all income changes*
- *Make sure your car is registered with our office*
- *Keep your pet records updated with our office.*
- *We DO NOT accept cash payments*

Construction update

Hendersonville Housing Authority would again like to thank all of our residents for your patience throughout inspections, renovations and entries made into your unit during this construction process. We hope to have these projects completed by late fall this year.

All units will receive final inspections to verify all work is completed correctly and approved by Hendersonville Housing Authority.



Payments

Payments should be left in the dropbox by the front door. Please pay by the 5th of each month to avoid late fees. The late fee is \$5.00 on the 6th day and \$1.00 each day after that until rent is paid in full.

You can set up your account on our webpage: hendersonvilleha.org

You can access your balance due here.

Porches

Porches are only allowed to have outdoor furniture. Inspections will be conducted periodically to verify this. We will issue a violation letter and ask that items which are not outside furniture be removed. We then come back and check in 5 days. If the items are not removed you will be charged a \$50.00 charge every 5 days until items are removed.